

REPORT TO THE CHILDREN AND YOUNG PEOPLE'S SERVICES POLICY AND SCRUTINY PANEL

DATE OF MEETING: 12 SEPTEMBER 2014

**SUBJECT OF REPORT: RE-COMMISSIONING CHILDREN'S
COMMUNITY HEALTH SERVICES**

OFFICER/MEMBER PRESENTING: DALI SIDEBOTTOM/MARY ADAMS

RECOMMENDATIONS

- To receive this report as a briefing on the re-commissioning of Specialist Children's Community Services for North Somerset
- To support the approach to pre-procurement engagement and further involvement and consultation as the project is develops

1. SUMMARY OF REPORT

A paper was considered and agreed by the Clinical Commissioning Leadership Group in January 2014 proposing that we re-commission Specialist Community Children's services as part of the wider tendering process for children's community health services across Bristol, North Somerset and South Gloucestershire (BNSSG) whilst keeping our focus on local integrated provision.

The Governing Body endorsed this decision at a meeting on Tuesday 3 June 2014 based on the rationale that these services would be better commissioned as part of a larger and more robust organisational infrastructure, with the appropriate paediatric expertise to support staff in delivering clinically safe and sustainable services for patients.

In the meantime, we continue to work with Weston Area Health Trust and partners in the local authority and across BNSSG to address on-going capacity issues through better integration with other services.

It has been agreed that the Joint Commissioning Group as part of the People and Communities Board infrastructure will have oversight of this procurement alongside others in progress to ensure that our commitment to local integration is achieved and delivered.

The report also describes the approach to patient and public engagement in appendix 1 and provides a detailed plan of the pre-procurement engagement phase which concludes on the 31 July, as part of the overall approach which continues until the autumn.

2. POLICY

At a meeting of the People and Communities Commissioning Group in April 2014 it was agreed to :-

- i. Take a differentiated approach to procuring children's health services, with specialist community children's services procured via the BNSSG exercise and public health nursing services via the North Somerset exercise;
- ii. delegate oversight to the Joint Commissioning Group and ensure that it receives regular reports of progress

The fact that these projects are running on similar timescales presents opportunities to achieve greater coherence and service improvement, but there are also risks of duplication of effort and conflict between project objectives. Discussion between commissioners and at the Community Services Procurement Board identified the continuing need for clear direction from the People and Communities Commissioning Group.

3. DETAILS

The Specialist Children's Community service provided by Weston Area Health Trust is comprised of three teams. Child and Adolescent Mental Health/Learning Disability (CAMHS/LD), Community Paediatrics and paediatric therapy services (physiotherapy, occupational, and speech and language therapies). They provide services for the whole of North Somerset from two bases: Drove Road in Weston Super Mare and The Barn in Clevedon. The services form part of the block contract for community services with Weston Area Health Trust.

A contract for an integrated service covering the Bristol and South Gloucestershire areas was procured through a competitive tender process in 2008-9 and the contract was awarded to the Community Children's Health Partnership (North Bristol Trust and Barnardos) for five years with a two year extension option. This contract period comes to an end in March 2016. The contract includes a range of community health services for children including community paediatrics, occupational therapy, speech and language therapy and physiotherapy, child and adolescent mental health services (CAMHS), and services for vulnerable children and young people including nursing for looked after children, youth offenders, and drug and alcohol services for young people.

The three Children's Services Commissioners across BNSSG have also recommended that the Lifetime Community Children's Nursing Services should be included in this procurement as the Sirona contract is also due to cease in April 2016.

Commissioning Model

The proposed commissioning model is to continue to work with the current joint commissioners to procure a children's community health service for the Bristol, North Somerset and South Gloucestershire area. This will exclude school health nursing services currently commissioned by North Somerset Council and health visiting services and Family Nurse Partnerships (to be handed over to them from NHS England in October 2015). These services are in scope, along with maternity services for the North Somerset Community Services Procurement which is following a similar timeline.

This commissioning model was recommended by the Bristol CCG Governing Body seminar in December 2013. This meeting discussed a range of commissioning options including commissioning all-age community services, and commissioning children's services jointly with the local authority. The recommendation was to continue to work with the current joint commissioners of this service to commission a service for the Bristol and South Gloucestershire service. This was in recognition of the need for a specific focus on the needs of children and young people, and on the range of services which have a cross-border focus. North Somerset CCG subsequently requested the opportunity to join this procurement for the reasons outlined in the background section. We are undergoing a separate procurement exercise for our adult community services.

Collaborative Commissioning Agreement

A collaborative commissioning agreement has been circulated and all organisations have had an opportunity to comment. As there are six commissioners working together we needed to ensure that there is clear agreement on process including:

- Sharing of costs;
- Consultation standards to ensure fair access across the area;
- Allowing each commissioner to meet the needs of their population and commissioning responsibilities;
- Facilitating decision making within the agreed timescale;

The purpose of the agreement is to work jointly to commission and procure comprehensive community health services for children and young people in the Bristol, South Gloucestershire and North Somerset area (referred to as BNSSG).

Each of the Parties is responsible, and shall remain responsible, for the performance and exercise of its statutory duties and functions for commissioning community children's health services to meet the needs of its population. Each commissioner retains responsibility for ensuring that the particular needs of their population are met.

Programme Board

The purpose of the BNSSG Community Health Services Programme Board is to direct the procurement of an agreed model of community health services and oversee the development of the related service specifications and contract documentation. Additional meetings may be held according to circumstance and project management requirements. For each stage of the project all those connected to the project (including other team members brought in for specialised tasks) will work closely with all Project Team members on progressing the project's work.

Julie Kell is representing North Somerset CCG on the Programme Board and Dali Sidebottom is on the Project Group, along with John Wilkinson from North Somerset Council.

Work Workstream Groups

The primary function of the Workstream Groups are to undertake the operational activity required in order to achieve the success criteria of the project. Meetings are held fortnightly or as required. For each stage of the project all those connected to the project (including other team members brought in for specialised tasks) will work closely with all Project Team members on progressing the project's work. Mary Adams represents North Somerset CCG on the Engagement workstream and group and Jackie Green is on the Finance workstream.

Clinical Reference Group

The purpose of this group has been to gather clinical views and evidence and to identify good practice within community services. This group will also review key documents produced by the project team to ensure the approach has effective clinical input. Weston Area Health Trust are represented on this group and Dr Tony Ryan (Clinical Lead for North Somerset CCG Children's Services) is also involved in an advisory capacity

Time scales

A recommendation on the services to be included in the formal procurement will need to be made by the end of July 2014 prior to the service model design. This will need to be signed off by the respective Clinical Commissioning Groups ahead of a minimum six week consultation period. The formal procurement will commence in December 2014 with contract award in September 2015 and the new contract commencing in April 2016.

Next Steps

Whilst the procurement process is being led by Bristol, North Somerset CCG is responsible for ensuring that it is represented on the Programme Board, Procurement Group and each of the work stream groups and also to ensure that any necessary work is undertaken and delivered within the timescales specified in the project plan. NS is responsible for undertaking its own patient and public engagement, professional engagement, estates and IM&T scoping.

There will also need to be a process of resource mapping to ensure an appropriate sharing of resources and costs associated with the procurement process as outlined in the collaborative commissioning agreement

4. CONSULTATION

The overall approach to pre-procurement engagement, involvement and consultation is included in the Patient and Public Engagement Plan at appendix 1, together with a Stakeholder Analysis at Appendix 2 and an Engagement Calendar at appendix 3. Publicity material produced for the engagement is at appendices 4,5 and 6.

The pre-procurement engagement activity that has already taken place or is in progress has included:

- A review of existing insight /intelligence including: Healthwatch reports; Service user satisfaction surveys; Secondary School survey for SEND; Barnardos reports;
- Design and delivery of three electronic surveys, one for parents and carers, one for children and young people and one for professionals working with children;

- Two mail shots to targeted stakeholders to advise them of the survey and of the North Somerset and wider Bristol and South Gloucestershire events, and for onward cascade to their contacts;
- Meetings undertaken as part of the North Somerset Community Health Services pre-procurement were held in April and included meeting with parents and carers, and in Children's Centre's;
- Active involvement of Healthwatch North Somerset in the process, with support to prepare for involvement of young people;
- A launch event at the North Somerset CCG Stakeholder event where two workshops provided an engagement forum for participants;
- Two dedicated engagement events, one held in Clevedon Community Centre on the 10 July and one held in the Winter Gardens, Weston super Mare on the 15 July. These events were open to anyone with an interest in services for children and young people.
- An offer to attend and local community group with an interest in children and young people's services

5. FINANCIAL IMPLICATIONS

Financial arrangements outlining how costs relating to the procurement will be managed are set out in the attached Collaborative Commissioning agreement. The following extract outlines roles and responsibilities of each organisation.

- Each Party shall be responsible for identifying the commissioning budget for the defined Services in the Commissioning Contract.
- Each Party shall be responsible for the costs of pre-procurement activity relating to the area or services for which it has commissioning responsibility (including but not restricted to consultation events, research and development activity, legal advice).

6. RISK MANAGEMENT

North Somerset CCG recognises the resource implications that this project will have on our current capacity. We shall be conducting a resource mapping exercise against the project plan to ensure that we can meet the key milestones and identify any gaps which will be highlighted to the management team if necessary

There is an on-going risk register produced as part of the BNSSG project plan. Risks specifically relating to North Somerset relate to capacity to deliver to the challenging timescales of the procurement process.

7. EQUALITY IMPLICATIONS

Initial screening for equalities has shown a need to explore services in respect of 'transition' from young person to adult, improving access to information and reducing health inequalities. Each service 'in scope' will be assessed across all of the protected characteristics as service models are developed. It is expected, that as the project

proceeds into the next phase, a full Equality Impact Assessment will be needed and will be undertaken.

8. OPTIONS CONSIDERED

There are no options to be considered at this stage of the project.

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BACKGROUND PAPERS

Appendix 1 Patient and Public Engagement Plan
Appendix 2 Stakeholder Analysis
Appendix 3 Pre-procurement Engagement Calendar
Appendix 4 Flyer
Appendix 5 Poster
Appendix 6 Postcard